

TERMS OF SERVICE



DEFINITIONS:

All the headings and sub-headings are for convenience only and are not to be taken into account for the purposes of interpreting it.

“the Company” is to mean JE THRIVE, Unless the context clearly requires otherwise, any reference to “JE THRIVE” or “THRIVE RETREAT” is to include

the other Unless the context clearly requires otherwise, any reference to “Escape” or “Escapes” & “Retreat” or “Retreats” is to include the other

Usage of the terms “We” and “Us” are to refer to “the Company”

Usage of the terms “You” and “Your” is to refer to the signee.

“Start Date”: The designated start date of the retreat for which you are booking. For clarity, it will be designated at 3pm on the date of the advertised retreat start date.

Payment Due Date: The date by which all sums owed for the retreat you have booked become immediately payable.

“End Date”: The designated end date of the retreat for which you are booking. For clarity, it will be designated as 10am on the date advertised that the retreat would finish.

“Retreat(s)/Escapes”: The trip you have booked with Us

“Primary place of business”: the accommodation that We are supplying to You as part of your Retreat with JE THIRVE

“Booking Fee”: the non-refundable £200 sum per person that is required to secure Your booking with Us

"Deposit": the non-refundable £200 sum per person that is required to secure Your booking with Us

“Organisers”: is to mean JE THRIVE, and any agent, contractor, or third party that We may engage within the course of providing to you the services outlined as part of your Retreat

“Cancellation” is defined as You not attending your scheduled Retreat, including postponing or rescheduling

POLICIES

Minimum age

The minimum age for attending any retreat with us is 18.

Cooling off period

There is no cooling-off period when purchasing or booking any of our retreats.

Your Health

You warrant that you are in good physical condition, and you know of no medical or other reason why you cannot or should not do any form of active exercise, including, but not limited to, High-Intensity Interval training, strength training, cardiovascular training, swimming, running, yoga, stretching.

Acknowledgement of risks

You warrant that You are aware that all exercise and travel carries risks, and acknowledge you are participating willingly, and in knowledge of these risks. You recognise that We are not able to provide you with medical advice, and that any information provided should be used as a guideline only. If you have any prior knowledge of health concerns or health risks, you acknowledge that it is your responsibility to seek clearance from a health care professional prior to attending any of our retreats.

Indemnity

You agree to fully indemnify without limitation any of Our trainer(s), director(s) or contractor(s) against any injury, malpractice, mishap, or accident during all of Your interactions with Us.

Meeting Your Responsibilities and Paying for Your Trip

You must make sure your bank account can make credit/debit card payments and that there is enough money in your account to pay for the trip on or before the Payment Due Date. You must make sure that the payment method you have chosen remains valid until at least 1 month after the End Date of your Retreat with us.

If your chosen payment method fails, you are liable for any and all resulting fees. If you do not fully pay your fees on the due date, JE THRIVE has the right to suspend or decline access to any services, activities and facilities associated with Your Retreat, until all outstanding balances have been paid in full and you have given us your updated payment details (if you are requested to do so).

You understand and acknowledge that We will continue to debit Your nominated account without notice until We have received the total amount You owe Us. We will make a reasonable effort to advise You on the status of the failed payments by email.

Payment Policy

To reserve a spot on any JE THRIVE Retreat, a non-refundable deposit of £200 per person is required upon booking. Payment of any outstanding sums owed (the balance) must be made at least three months before the start date of the Retreat you are to be attending.

Travel Insurance

It is your responsibility to organise suitable travel and health insurance. You acknowledge that JE THRIVE is not in the business of providing insurance products and cannot be held liable if your failure to arrange suitable insurance coverage leaves you exposed medically, financially or otherwise.

You understand and acknowledge that it is a condition of booking that you must take out an adequate travel insurance policy that covers all activities which may reasonably be undertaken during your Retreat, as well as but not limited to, trip cancellation insurance. The policy and insurance coverage must be valid and in effect for the entire duration of your Retreat.

Please note, even if you have private health insurance in your Country of Residence, it is unlikely that this insurance will cover overseas trips to the extent required to participate in the activities organised on a trip with JE THRIVE.

Travel Cancellation Insurance

It is your responsibility to organise suitable travel and health insurance. You agree and acknowledge that JE THRIVE is not in the business of providing insurance products or providing cover for and on behalf of guests, and is not to be held liable.

Depending on the policy and conditions, travel cancellation insurance may pay for some or all costs associated with cancelling a booking. It is a condition of booking that you must take out and hold an adequate travel insurance policy that covers trip cancellations, abandonment by your airline and flight delays.

Cancellations Policy: Guest Cancellations

It is Your responsibility to read and understand our Cancellation Policy & Terms of Service before making a reservation.

Naturally, no one books a Retreat with the intention of cancelling or postponing, but unexpected things do happen, so you must have adequate travel cancellation insurance in place before booking your Retreat.

If you need to cancel any booking, cancellation fees will apply. Any notice of cancellation must be provided in writing, and all transaction fees from our payment gateway will be deducted from your refund.

Please refer to the following for a breakdown of applicable cancellation fees:

- If you cancel 120 days or more before your Start Date, you will be refunded the full amount paid up to that date, less any transaction fees imposed by our payment gateway, and excluding the £200 per person booking fee ("Deposit") which is non-refundable.
- If you cancel between 90 - 120 days before your Start Date, you will be refunded 50% of any sums paid, less any transaction fees imposed by our payment gateway, and excluding the £200 per person booking fee ("Deposit") which is non-refundable.
- Cancellations 90 days or less before the Start Date of your Retreat are non-refundable and will result in a forfeit of any and all sums paid. Due to our need to commit to accommodation and other arrangements in advance, exceptions to our policy cannot be made for any reason.

Cancellations Policy: Trip Cancellations made by Us

If JE THRIVE has to cancel or change the Start Date of any Retreat, for any reason whatsoever, you're entitled to transfer the sums paid to another JE THRIVE trip (either scheduled or at some future time within the next two (2) years) to be used as credit, or you can request a refund of payments made by You to Us.

Late Arrivals/Early Departures:

We do not offer credit for arriving late to our Retreat or departing early.

Passports, Visas and Documents

It is Your sole responsibility to ensure You have a valid passport, valid visa(s) and all other valid & up-to-date documentation required for entry into any country to be visited in connection with, or en-route to or from Your Retreat.

Such documentation includes but is not limited to, pre-arrival forms, passenger locator forms, and vaccinations.

Third Parties

JE THRIVE holds no responsibility for the actions or omissions of third parties or independent contractors, including in the event that they modify the nature of a service on a Retreat as compared with the advertised nature of the service.

Further, JE THRIVE accepts no responsibility for delayed, missed or cancelled flights, buses, ferries, transfers, or any other modes of transportation required by You to get to Your accommodation, or any other activity or event in connection with or relating to Your retreat.

General Waiver

You acknowledge that during any trip with JE THRIVE you participate voluntarily in all activities arranged, and insofar as is legally permissible, you surrender your right to any cause of action against JE THIRVE, their agents, contractors, employees and directors, arising from any loss or damage to any person or property that occurs during a JE THRIVE Retreat up to and including death.

Photo / Video Release – Use of Image

You hereby grant to JE THRIVE the absolute and irrevocable right, and unrestricted permissions to use photographic portraits/images/videos in which you feature that are taken during the retreat to use/republish/copyright, etc. for commercial use in association with JE THRIVE. You hereby release and discharge JE THRIVE from all claims and demands arising out of or in connection with the use of the photographs and video footage, including without limitation any and all claims for libel or invasion of privacy.

By booking any retreat with Us you agree to be bound by and adhere to all policies and rules. For any questions or queries, please email us at jethriveretreat@gmail.com